Rallysport Car Sales Warranty

In-house mechanical and electrical breakdown cover

Provided by Rallysport Automotive Limited trading as Rallysport Car Sales
Claims and workshop address: Commerce Way, Colchester, Essex CO2 8HR
Telephone: 01206 973703 | Website: www.rallysportcarsales.co.uk/warranty

This additional in-house warranty is included at no extra charge with a vehicle purchased wholly or mainly for personal use. It covers qualifying breakdowns within the time and mileage limits below.

You have statutory rights in relation to your vehicle, which are not affected by this warranty.

Key exclusions include normal wear, wheels, tyres, glass, tow bars, added accessories, entertainment systems and both 12-volt and high-voltage traction batteries. Read the full exclusions before purchase.

1 Duration and location

Vehicle cash price	Additional warranty period
£3,000 or more	3 calendar months or 3,000 miles, whichever is reached first
Below £3,000	1 calendar month or 1,000 miles, whichever is reached first

Cover starts on collection or delivery and runs from the recorded handover mileage. The applicable tier uses the cash vehicle price before any part-exchange allowance, excluding finance charges and separately priced extras. Keep the invoice and handover record with these terms.

This additional warranty applies to failures occurring in the United Kingdom. All inspection, diagnosis and repair work funded by this warranty is carried out in-house at our Colchester workshop. The return and recovery arrangements are set out in section 11.

These terms apply only to purchases for which they were supplied before the purchase contract was made. They do not reduce cover already agreed under an earlier warranty.

2 What we cover

We cover a breakdown of the vehicle's standard-specification mechanical and electrical components, subject to the exclusions below. A breakdown means that a component fails to perform its normal function because of a mechanical or electrical fault. The vehicle does not have to become completely undriveable, and an intermittent fault can qualify.

Examples include the engine, gearbox, drivetrain, fuel and cooling systems, starter motor, alternator, steering, braking hydraulics and control systems. An item is not excluded simply because it is old or experiences some wear; we assess the reason for the particular failure.

For an accepted warranty claim, we pay the necessary diagnostic work, covered repair or replacement parts, labour and VAT. There is no fixed financial limit per accepted claim, no capped hourly labour contribution for you to top up and no customer excess. Fluids, seals, gaskets and service items reasonably needed to complete the covered repair are included. Unrelated servicing and replacement of other parts simply because they are worn are not included.

Warranty exclusions

3 Normal wear and maintenance

Normal deterioration consistent with the vehicle's age, mileage and use is excluded. This includes replacement of worn brake pads, shoes, discs and drums; worn clutch friction material; and normal wear in bushes, joints, bearings or other components. A premature failure is not automatically classed as normal wear.

Routine servicing, MOT tests, adjustments, wheel balancing and alignment, cleaning, decarbonising, fluid top-ups, filters, wiper blades, bulbs, fuses, key batteries and routine air-conditioning regassing are excluded, unless reasonably necessary as part of an accepted covered repair.

Brake noise, vibration or judder will be assessed to identify the cause. Normal friction wear or use-related deterioration is excluded. A failed caliper, hydraulic component or other covered part is assessed under the breakdown cover. A symptom alone does not establish that the customer caused it.

4 Wheels tyres glass and appearance

Wheels and wheel finishes, tyres, punctures, cuts, bulges, windscreen and other glazing, mirror glass and exterior mirror housings are excluded from the additional warranty.

Bodywork, paint, trim, upholstery and cosmetic deterioration are also excluded. This includes chips, dents, scratches, corrosion and cosmetic blemishes.

A failure of a covered window motor or regulator is assessed separately from excluded window glass.

5 Tow bars and added accessories

Tow bars, towing brackets, detachable mechanisms, towing sockets, towing-specific wiring and control units, and other towing accessories are excluded, whether fitted at the factory or added later.

Added accessories and modifications are excluded, including aftermarket entertainment equipment, dashcams, trackers, added alarms, remaps, performance upgrades, non-standard suspension and their associated wiring or control units.

A normal replacement component of the correct specification is not excluded merely because it was made by an independent parts manufacturer. Fitting an accessory or modification does not cancel unrelated cover. We may decline an otherwise covered failure only to the extent that the evidence shows it was caused by the accessory, modification or its installation.

6 Entertainment and connectivity

Audio, entertainment and navigation equipment and functions are excluded, including radios, speakers, amplifiers, media systems, satellite-navigation maps, Bluetooth and phone pairing, subscriptions, app support, compatibility with personal devices and updates for these functions.

A covered failure of essential vehicle instruments, climate controls or safety functions is not excluded merely because those functions share a screen or control unit with entertainment equipment. We assess the function that has failed and the repair reasonably needed.

7 Batteries and keys

The 12-volt starter or auxiliary battery, keys and remote key fobs are excluded.

The high-voltage traction battery assembly in an electric or hybrid vehicle is excluded from this additional warranty. This includes its cells, modules, casing and components integral to the assembly. Normal gradual reduction in battery capacity or driving range is also excluded.

Standard electric drive motors, inverters, DC-to-DC converters and on-board chargers remain within the mechanical and electrical breakdown cover.

Vehicle care and reporting a problem

8 Damage maintenance and vehicle use

We do not cover damage caused after handover by accidents, potholes, kerbs, impacts, vandalism, flooding, misuse, incorrect fuel or fluids, overloading, towing beyond the manufacturer's limits, racing or use for which the vehicle is unsuitable.

We do not cover a failure caused by missed or unsuitable maintenance, alterations or defective work by an independently chosen repairer after handover, where the evidence supports that cause. A missed service, alteration or third-party repair does not automatically cancel unrelated cover.

Timing-belt replacement when due is maintenance. Failure caused by not replacing it when it became due after handover is excluded.

Exhaust, catalytic converter, particulate filter and EGR cleaning or replacement required solely because of normal wear, unsuitable use, or contamination arising after handover and not caused by a covered failure is excluded, where the evidence supports that cause. A breakdown of a covered sensor or component is assessed separately.

Where a covered failure directly damages another covered component, we assess the necessary resulting repair as part of the same claim. Otherwise excluded fluids, seals, gaskets and ordinary service or wear items are included where replacement is reasonably necessary because of the covered failure. This does not extend the additional warranty to the specifically excluded equipment in sections 4 to 7.

This warranty is for ordinary private road use, including commuting. It does not cover vehicles used for taxi or private hire, carrying passengers or goods for hire or reward, off-road driving, motorsport, track days, racing or competitive driving.

9 Reporting a problem

To report a fault under warranty then you must use the claim form linked from www.rallysportcarsales.co.uk/warranty. We do not record any warranty faults through telephone, text message or email.

We will then advise when we can book an appointment for inspection and assessment.

Do not continue driving if the vehicle may be unsafe or further damage is likely. Use your own recovery provider or breakdown cover if required. We may decline additional damage caused by continued use after a clear warning, where the evidence supports that conclusion.

For the fault to be covered under warranty then the failure must have occurred within the applicable time and mileage limits.

Inspection repairs and return to base

10 Inspection and diagnosis

We assess the symptoms, condition, cause and available records. Investigation may require road testing, diagnostic equipment or agreed dismantling.

Necessary diagnosis for an accepted warranty repair is free. If investigation or work may be chargeable then we will explain the scope, the VAT-inclusive price or maximum authorised amount, and when it would be payable before you decide whether to proceed. We will not impose a retrospective charge. Necessary diagnosis and repair of an accepted warranty claim will not be charged to you.

11 In house repairs and recovery

All inspection, diagnosis and repairs funded by this warranty must be carried out by Rallysport at our Colchester workshop. Work carried out by another garage is not covered by this warranty.

Recovery, collection and transport to or from our workshop are not included in this warranty. We do not provide, arrange or pay for these services under the warranty. You are responsible for arranging and paying for getting the vehicle to us for a booked appointment and collecting it afterwards.

This warranty does not reimburse third-party transport, storage, diagnostic or repair bills, and does not include a courtesy car, hire car or travel allowance.

12 Repair decisions

We will explain the proposed repair and expected timescale, complete covered repairs within a reasonable time and keep you informed of progress. We may use suitable new, reconditioned or serviceable replacement parts appropriate to the vehicle and repair, provided they restore proper function, safety and reasonable durability.

If we decline cover, we will explain the findings and the relevant exclusion.

Any remaining warranty ceases with the vehicle if it is sold.

Rallysport Automotive Limited. Registered in England and Wales, company number 09874280. Registered office: C/O Steven Burton & Co Ltd, Broomfield Park, Coggeshall Road, Colchester, Essex CO6 2JX. The claims and workshop address is Commerce Way, Colchester, Essex CO2 8HR.